

## BeefConnect Webinar Question and Answer Responses Wednesday 26 August 2020 1.30pm to 2.30pm EST Hosted by BeefConnect presented by Kathleen Allan, Integrity Systems

#### NVDs and eNVDs

# Q: Just wondering what's the correct thing to do when doing an NVD for a vendor and there is no transport. For example they are owned by a vendor and being sold but staying in the yard. is there any rules or just leave it blank?

**A:** If no 'transport' is involved but the animals are moving from one PIC to another (eg being walked) then make a note of this in the transport section. If the animals are being sold (transferring ownership) but are remaining on the same PIC then technically no NVD is required as no transfer is taking place. However, if the preference is to complete an NVD then again, make a note of the circumstances on the NVD.

### Q: What do we give a truck driver with eNVD?

### Can transporters, meatworks & receivers of stock be able to receive envds electronically?

#### Can I email signed copy of eNVDs to truck drivers and agents?

**A:** The transporter needs to carry a copy of the LPA NVD in transit. This can be digital or hard copy, but it must be completed (including signatures). If your supply chain is prepared to receive the consignment electronically, then you can pass on the PDF digitally by email, SMS, Bluetooth etc. If you have entered the correct destination and / or consignee PIC the digital consignment will be visible to the receiver once it is submitted.

# Q: If there is no connectivity at the yards it it possible for driver to complete their part of the envd at the first town.

**A:** The eNVD needs to be completed by the driver before the transport begins, therefore if there is no connectivity at the yards, a printed copy will need to be used to capture the driver's signature. The eNVD system allows producers to fill in as many details as they can in advance and then print / submit with the transporter section (Part B) left blank ready to be completed at the yards.

## Qs: Can you do envd with no internet or reception at yards?

# If the internet goes down how does eNVD operate, we can be off the net for days at a time.

### Do you know 70% of australia does not have mobile phone coverage?

**A:** You can use the eNVD system without connectivity at your yards by starting the consignment and filling in as many details beforehand at your home or office. Then you can submit / print the consignment and fill in the remaining details on the hard copy with no connectivity. In the next 6 months ISC is undertaking significant user research to develop offline capability so that eNVD is available to all producers. This will be a range of solutions including but not limited to:

- native mobile apps
- bluetooth transfer
- SMS & email notifications

Watch this space, all enhancements for offline capability will be shared on the 'What's new' webpage <u>www.integritysystems.com.au/whats-new-envd</u>

# Q: Will electronic copies of envds suffice for audit purposes? For lpa? Is it necessary to keep hard copies of eNVDs or can they be readily accessed on the data base?

**A:** Digital eNVDs will suffice for auditing if they are correct and complete (including signatures). If you have submitted / printed before completing and haven't updated the digital copy, then you will need to keep the completed copy for auditing purposes.

# Q: When an eNVD is created days in advance, why does Teys insist that you change date of eNVD to consignment date when the consignment?

**A:** The eNVD system allows you to create consignments in advance so you're able to quickly and easily prepare for the consignment to take place. However, the LPA NVD requires the date of consignment, so this must be correct for every NVD whether it is an eNVD or hardcopy.

# **Q: eNVDs - searching for Saleyards**

**A:** To find a Saleyards PIC you can use the PIC search within the eNVD program, or the PIC register search within the NLIS database. Otherwise call or email the saleyards to ask for

the PIC number. After you have created a consignment once, your recent locations will be shown and you can save the consignment as a template if it is a frequent movement.

### Q: eNVDs - Editing if a mistake is made

**A:** You can edit any part of the consignment if it is still a draft. Once you've submitted the consignment you can still update the movement date, livestock description and transporter details up to 48hrs after it has been submitted. If you need to make amendments on the paper version of an eNVD, this should be done in the same way a regular hardcopy.

You can also delete a consignment when it is in draft or submitted status. It changes to 'completed' 48hrs after the movement date and then it cannot be deleted.



# Q: Are paper NVD books being phased out? if yes, when.

A: There are currently no plans for hardcopy books to be phased out.

### Q: What are the rules with question 3, where does the time line come into place?

**A:** If <u>any</u> cattle in a consignment have been purchased then the timeline refers to the most recent purchase. The alternative is to complete separate NVDs for each group (home bred and purchased) IF the animals can be identified and separated and the receiver has been made aware of this.



# Q: Do i need an NVD or just a waybill when i move cattle between PIC's owned by me? No sale of cattle happening.

**A:** If the properties have different PICs then LPA requires that an NVD is completed to record this movement.

#### Q: Are buffalo covered in the cattle NVD?

**A:** The Cattle LPA NVD can be used for buffalo as a movement record but please check with your <u>state or territory department of agriculture</u> for any particular requirements for transporting buffalo.

# Q: How do you order a new NVD book? The website is not user friendly and the phone doesn't work!

A: You can order an NVD book by logging into your LPA account at https://lpa.nlis.com.au/

- 1. click on the NVDs link
- 2. choose the number of books you want
- 3. 'Checkout' to finalise the order. You can now track your order with an Australian Post tracking order.



#### NLIS

# Q: When does an NLIS tag become live i.e. does this occur when you purchase the NLIS tags, even they may not be applied for some time.

**A:** NLIS tags are 'active' as soon as the order is processed and the tags are manufactured and assigned to your PIC by the tag manufacturer. On the database there is no distinction between tags applied to animals and those that are yet to be used. It can be useful to keep your own records of what tags are used, when and in what animals.

## Q: What is an acceptable % loss of NLIS tags in cattle to the integrity systems.

**A:** For an RFID tag to obtain full NLIS accreditation, it must complete a 3 year field trial on several different properties across Australia, and must demonstrate loss rates below 3.5% at the end of the 3 year field trial, across all trial properties.

If any producer is experiencing high tag loss rates, then we urge them to contact the tag manufacturer directly and notify them of the problem. If the producer is unhappy with the manufacturer's response to their problem, then lodge a complaint with ISC, and we will investigate the matter further on the producer's behalf.

Complaints can be sent to <u>operations@integritysystems.com.au</u> using an <u>NLIS Cattle Device</u> <u>Complaint Form</u> or by phoning our Helpdesk on 1800 654 743.

# Q: On the NLIS system, is there a way we can enter a management number that we have allotted to an animal into the system to make reconciliation easier?

A: There are a few ways to add a management number to NLIS tags:

• To have a management number identified separately within the NLIS database you will need to order matching management tags at the same time as ordering your NLIS tags.

The management number (visual id) can be up to 5 characters long - first character can be a letter, the rest must be numbers. This will also be the last 5 characters printed on the NLIS tag.

As below: 00611 is printed as the management tag number and is also printed on the NLIS tag. Database device reports will include a column called 'visual id' where this number can be viewed.



Every year when NLIS tags are ordered, the 11<sup>th</sup> character denotes the year of manufacture – meaning each year you can order the same series of numbers,

because they will be differentiated by the changing year character. So if you brand 300 calves a year, you can order 300 new tags numbered 00001 to 00300 each year.

- If you don't want to order matching management tags then you can still request a specific series of numbers for your NLIS tags as above eg 00001 to 00300. You will still be able to sort tags using these numbers, they just won't appear in a separate 'visual id' column in reports.
- If you have electronic system for recording data on animals you can scan NLIS tags as cattle are processed and link the NLIS tag to a management tag (if you have one) in your device/system. Watch this <u>video</u> to find out more.

### Q: Correct procedure to reconcile cattle deaths and lost NLIS tags?

**A:** The most effective way is to complete a PIC reconciliation by scanning all animals and all spare tags not yet used and uploading this file. The PIC reconciliation will then step through making lost and deceased tags 'inactive'. <u>PIC Reconciliation Tech Tip</u>

## Q: Is the integrity system compulsory to all red meat producers?

**A:** NLIS is a compulsory component of the integrity system and is legislated in all states and territories, so all livestock owners must comply with NLIS requirements. LPA is a voluntary program, so livestock producers can choose to not be accredited. However, LPA accreditation is required to access the LPA NVD and most of the supply chain will not accept livestock that are not LPA accredited as the majority of markets require the assurance of LPA accreditation.

### Q: What % of industry has been through LPA audit process ?

**A:** Every year around 2000 PICs participate in a random LPA audit and around 1000 in targeted LPA audits. There is approx. 193,000 accredited LPA PICs.