



# Integrity Systems

red meat customer assurance

Stand By What You Sell Webinar – Auditor Q&A  
28 August 2020

*Stand by what you sell*



PRESENTED BY:



Integrity Systems

red meat customer assurance

A subsidiary of Meat & Livestock Australia



PRESENTATION PARTNER:



SUPPORTED NATIONALLY BY:



SHEEP  
PRODUCERS  
AUSTRALIA



CATTLE  
COUNCIL  
OF AUSTRALIA



# Introduction

1. Welcome and housekeeping
2. Answering your questions
3. What's new and coming up
4. Q&A with the ISC team
5. Session wrap-up

*PS: You'll get a recording and resources emailed to you!*

PRESENTATION PARTNER:



SUPPORTED NATIONALLY BY:



*Stand by what you sell*





# Overview

- Program consistency
- Communicating with producers
- Raising non-conformances
- NLIS and PIC Reconciliation
- eNVD and how to audit it ...
- Your questions answered!



# Communicating with Producers



How we deliver, what are the expectations, how can we come together to increase our program's consistency?

Producer feedback through contact and surveys has identified key gaps in the way we deliver the auditing program across the country.

## Auditor Survey results

- 25% even spread of auditor knowledge on ISC and LPA program and requirements
- 25% even spread across additional information provided to auditee's in preparation for audit
- 66% of auditors have requested to increase their knowledge on historical practices affecting program





# Communicating with Producers

Auditors are the face of the LPA Auditing Program, you are leading the way on-farm when it comes to producers associating with both ISC and the LPA Program.

1. Transparent
2. Empathetic
3. Constructive



# Communicating with Producers



1. Cancelling of LPA Producer's Accreditation  
Producer to contact [info@integritysystems.com.au](mailto:info@integritysystems.com.au)  
outside of Audit Comms Cycle.
2. What constitutes no contact?
3. Scheduling in an audit
4. Providing additional information to auditees
5. [www.integritysystems.com.au/recordkeeping](http://www.integritysystems.com.au/recordkeeping)



# Integrity Insights - LPA

## Tips to give producers on record keeping ...



Download free templates from ISC's website - search for 'LPA record keeping templates' → These include all the details that must be recorded.

Encourage producers to order a free printed copy before 30 June 2021 through their LPA Account online [lpa.nlis.com.au](http://lpa.nlis.com.au) or Call 1800 683 111.

### Templates required to maintain your LPA Records

#### Property Risk Assessment

[Property risk assessment template](#)

[More information](#)

#### Safe and responsible animal treatments

[Animal treatment recording template](#)

[Chemical inventory recording template](#)

[More information](#)

#### Stock foods, fodder crops, grain and pasture treatments

[Crop pasture paddock treatment recording template](#)

[Grain and fodder treatment recording template](#)

[Introduced stock feed recording template](#)

#### Preparation for dispatch of livestock

[Preparation of livestock for dispatch recording template](#)

[Is the animal fit to load?](#)

[More information](#)



# NLIS and PIC Reconciliation



WHY do we ask producers to complete this?

1. When active devices on PIC are too high due to lack of transfers on/off
2. Ensure all livestock are correctly recorded and the current holdings on the associated PIC is correct
3. Allow stock to be accounted for correctly when transfers have not been completed.





# NLIS and PIC Reconciliation



## WHAT IS IT?

1. Report function able to be completed through a producers' account by uploading a file including all livestock RFID's currently on the PIC.

This will make all additional RFID's located on PIC (on NLIS) inactive

2. What if a mistake has been made and the livestock made inactive are miscounted OR located on another PIC?

Not an issue. On the animals next movement the individual livestock will automatically be made active again.



# NLIS and PIC Reconciliation



HOW do we check a PIC Reconciliation has been completed?

Report function able to identify if a completed

Need Upload ID from producer to confirm.

Which report would you like to view or generate?

Report name: Upload details by upload ID

Output type: On-screen

Upload ID: 65874855

Go

Displaying items 1 - 1 of 1

Upload ID	Date requested	Data type description	Upload status	User ID	First name	Last name	Trading name
65874855	23/04/2020	PIC Reconciliation	EMAIL SENT	TESTPROD	George	Basha	George TESTPROD

Column display | Items per page: 20 | Filter by | Export

Displaying items 1 - 1 of 1

Upload ID	Date requested	Data type description	Upload status	User ID	First name	Last name	Trading name
65874855	23/04/2020	Tag Status Upload	COMPLETE	TESTPROD	George	Basha	George TESTPROD

Column display | Items per page: 20 | Filter by | Export



# Audit Reporting - Summary



1. Summary is imperative in giving a background to AUSMEAT and ISC staff
2. Pre-face as to why CARs may have been raised
3. Note key descriptors  
Size of property, type of enterprise, level of program understanding, situation on the day, specific anomalies



# Raising Non-Conformances



1. Auditor Training Guide to be updated
2. Corrective Action description
3. Action required
4. Be clear with auditee that action **MUST** be completed to maintain Accreditation and access to LPA NVD's

## Further clarifying OBS & MJR CAR's

"Clear description of the non-compliance"

"Clear action to ensure compliance"



# Raising Non-Conformances and NLIS Reports



## Clarifying Questions....

### 1. PIC Reconciliation

Major NC >20% active devices

#### Tech tip

A producer can be given anywhere from 2 to 12 months to complete a PIC reconciliation, longer if remote.

### 2. System Transfers

Major NC – any ST identified within 12 months

#### Transfer Correction Tech Tip

OBS if more than 12 months

NLIS DB requires 100% compliance



# PART B

# TO BE COMPLETED BY THE LIVESTOCK CARRIER



Producers should not let the truckie leave **without filling out this section**

Auditing NVDs without Part B completed should be raised as an OBS

Signature\* \_\_\_\_\_ Date\* \_\_\_\_\_ / \_\_\_\_ / 20

\*Only the person whose name appears above may sign this declaration, or make amendments which must be initialled.

Tel no. \_\_\_\_\_ Fax no. \_\_\_\_\_

Email \_\_\_\_\_

**Part B To be completed by the person in charge of the cattle while they are being moved. Completion of this part is optional in SA and VIC.**

Movement commenced: \_\_\_\_\_ / \_\_\_\_\_ / 20 \_\_\_\_\_ : \_\_\_\_\_ (am/pm)

Vehicle registration number(s)\*: \_\_\_\_\_

I \_\_\_\_\_ am the person in charge of the cattle during the movement and declare all the information in Part B is true and correct.

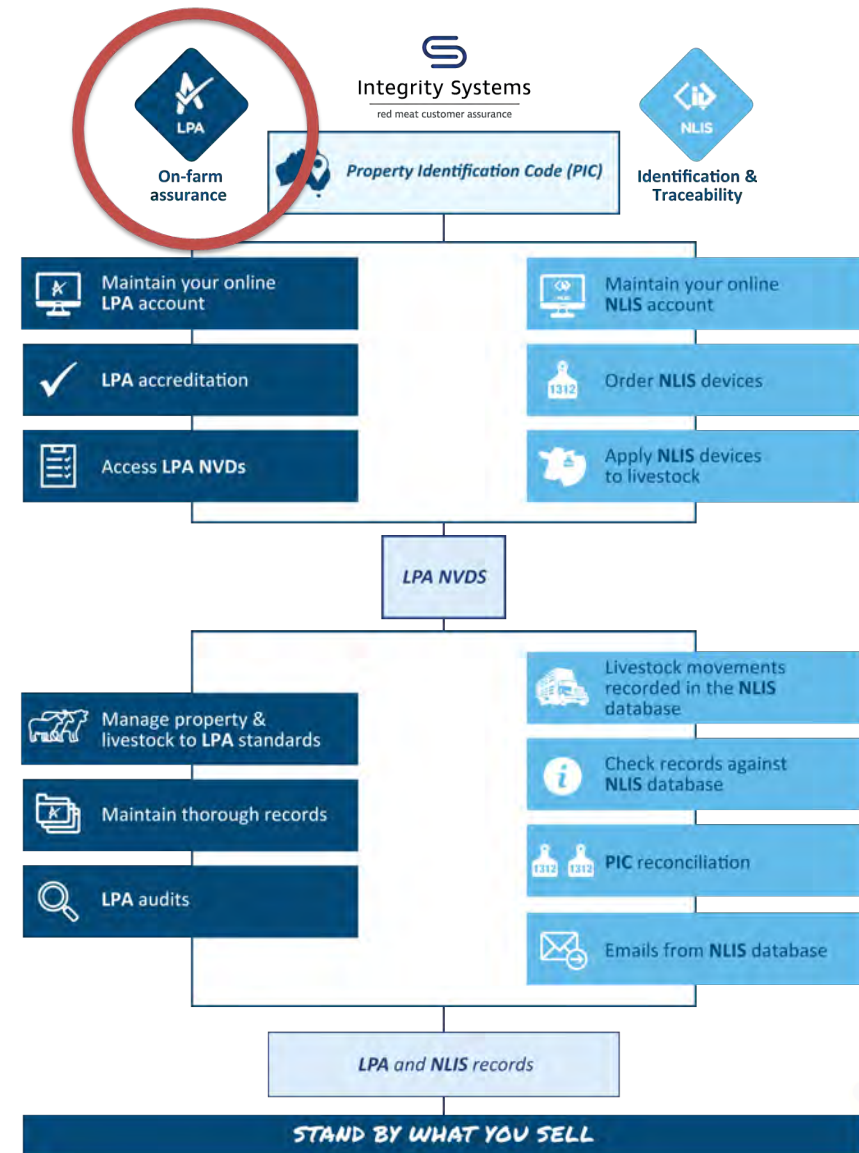
Signature \_\_\_\_\_ Date \_\_\_\_\_ / \_\_\_\_ / 20 Tel no. \_\_\_\_\_

\*When more than one truck is carrying the cattle, other vehicle registration numbers are to be recorded.



# LPA – explaining what producers need to do

- ✓ Keep LPA account details up-to-date
- ✓ Maintain LPA accreditation and renew every three years
- ✓ Manage property and livestock in line with the seven LPA requirements
- ✓ Keep thorough records as evidence of livestock history and on-farm practices
- ✓ Prepare for and participate in an audit, if requested



# eNVD ... what does it look like?

The eNVD bring together all on-farm assurance, identification and traceability details - the basis for ensuring a safe and traceable food product.

## ONLINE Screen

Consignments Templates Help Return to LPA P&J Gangemi (QENR0252)

### Movement information

**Owner of the livestock**

They are owned by Myself (P&J Gangemi QENR0252)

**Location they are moving from**

P&J Gangemi (Myself)  
QENR0252  
617 Grills Road, Dallarnil, QLD, 4621

[Edit details](#)

**Where are they being transported to**

Search by PIC, town, or company name

Or enter the details manually

**Who are they being consigned to**

Livestock are being consigned to the same location

## Printed Version

**NATIONAL VENDOR DECLARATION (CATTLE) AND WAYBILL - eNVD**

C0720 40135997

*This form cannot be used where eligibility for the EU market is required.*

**Part A - To be completed by the owner or person who is responsible for the husbandry of the cattle.**

Owner of cattle: P&J Gangemi  
Property/place where the journey commenced: 617 Grills Road  
Dallarnil QLD  
Property Identification Code (PIC) of this property: QENR0252

**Description of cattle**

Number	Description (BREED, SEX, A.G., MARKINGS, COLOR, PATTERN)	Brands or Earmarks (IF PRESENT OR REQUIRED)
15	brahman - CowAndCalves - F	
Total		

Consigned to: Vickers David, John, Vickers Leisa Ann  
Thangool QLD  
Destination (if different of cattle): Thangool Qld  
Destination PIC (REQ: WA & TAS): QEBM0385

**NLIS devices used on these cattle**

Number of ear tags: 0 Number of rumen devices: 0

**Declaration**

I, Paul & Jo Gangemi, 617 Grills Road, Dallarnil QLD, declare that I am the owner or the person responsible for the husbandry of the cattle and that all the information in part A of this document is true and correct. I also declare that I have read and understood all the questions that I have answered, that I have read and understood the explanatory notes, and that, while under my control, the cattle were not fed restricted animal material (including meat and bone meal) in breach of State or Territory legislation.

Signature: Date: 26 / 08 / 2020  
Tel no.: 0438553483 Fax no.:  
Email: jgangemi@nma.com.au

**Part B - To be completed by the person in charge of the cattle while they are being moved.**

Movement commenced: 13 / 08 / 2020 01:00 PM (am/pm)  
Vehicle registration number(s):

I, am the person in charge of the cattle during the movement and declare all the information in Part B is true and correct.

Signature: Date: / / 20 Tel no.:  
Other more than one task is carrying the cattle, other vehicle registration numbers are to be recorded.

Submitted: 2020-08-26 14:26 Last updated: 2020-08-26 14:26 Printed: 2020-08-26 14:26





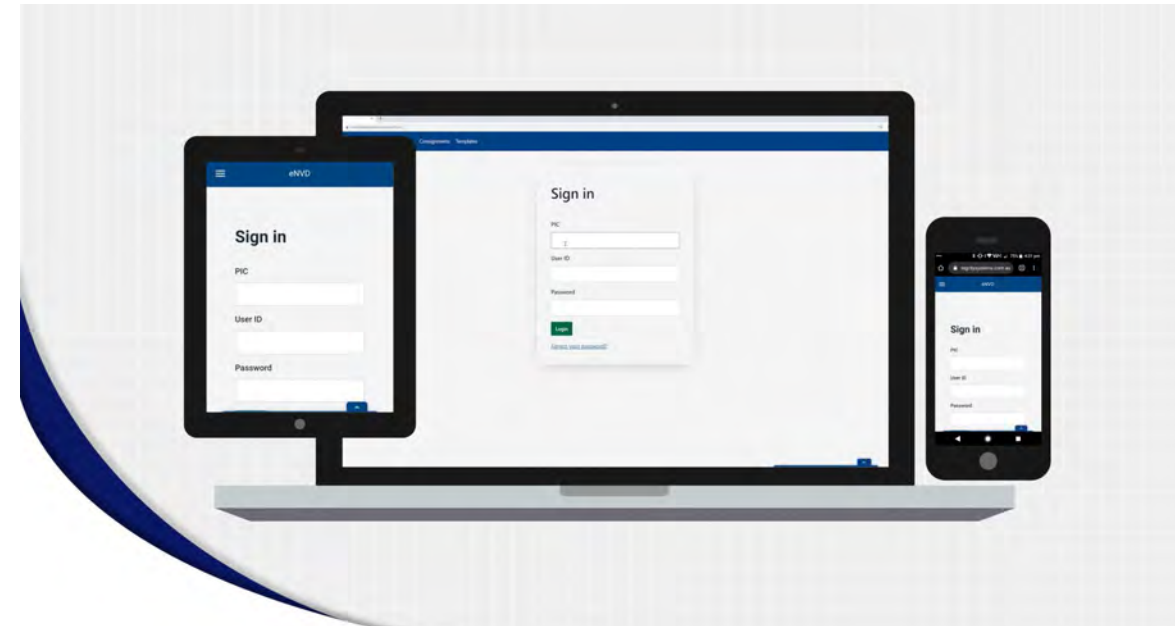
# eNVD ... how to audit?

1. Request producer to log into their LPA Account to access eNVD
2. Is the form completed online?
3. Has the form been printed?
4. Has the printed/completed form been uploaded to the eNVD platform?
5. Raising CARs – **same as NVD**



# Faster, easier, new eNVD system

1. User Research throughout the supply chain
2. Connectivity focus
3. Coming soon for auditors... accessing the eNVD portal
4. EDEC decommission



[envd.integritysystems.com.au](http://envd.integritysystems.com.au)





NVD



CLEAR



CORRECT

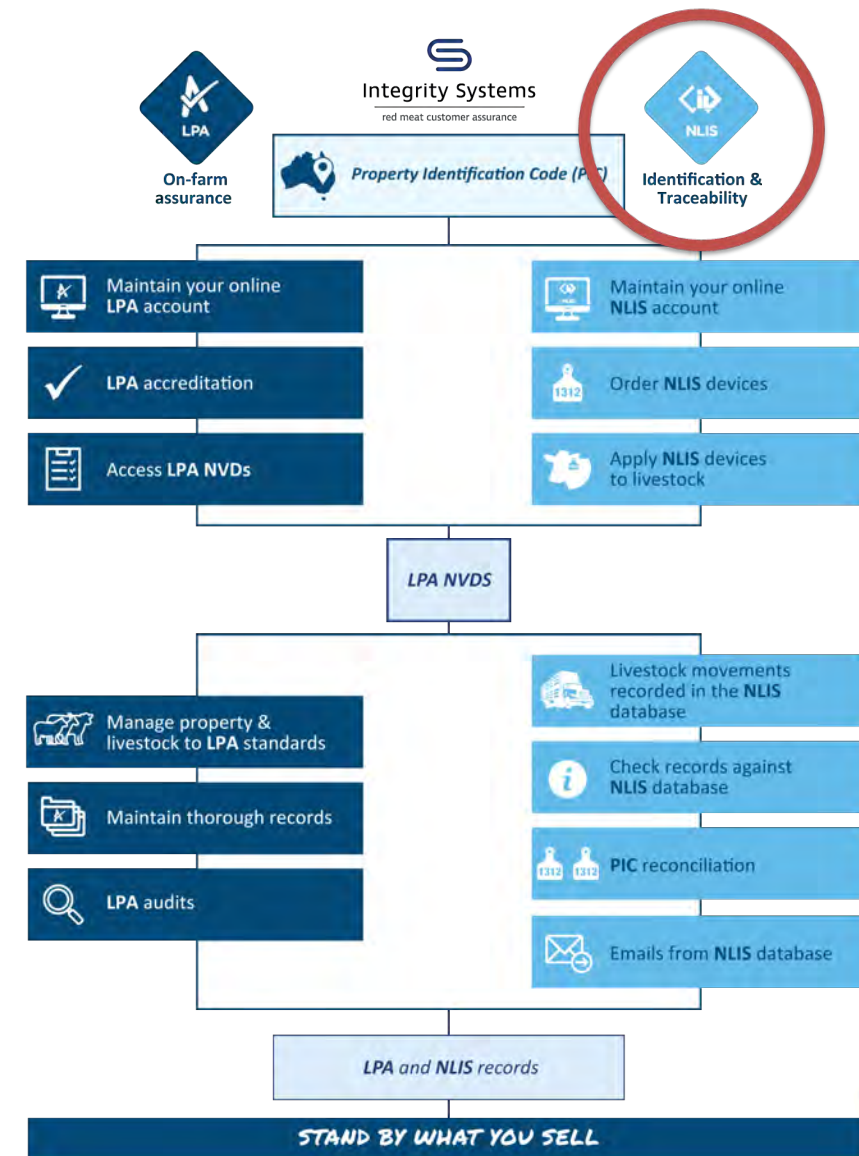


COMPLETE



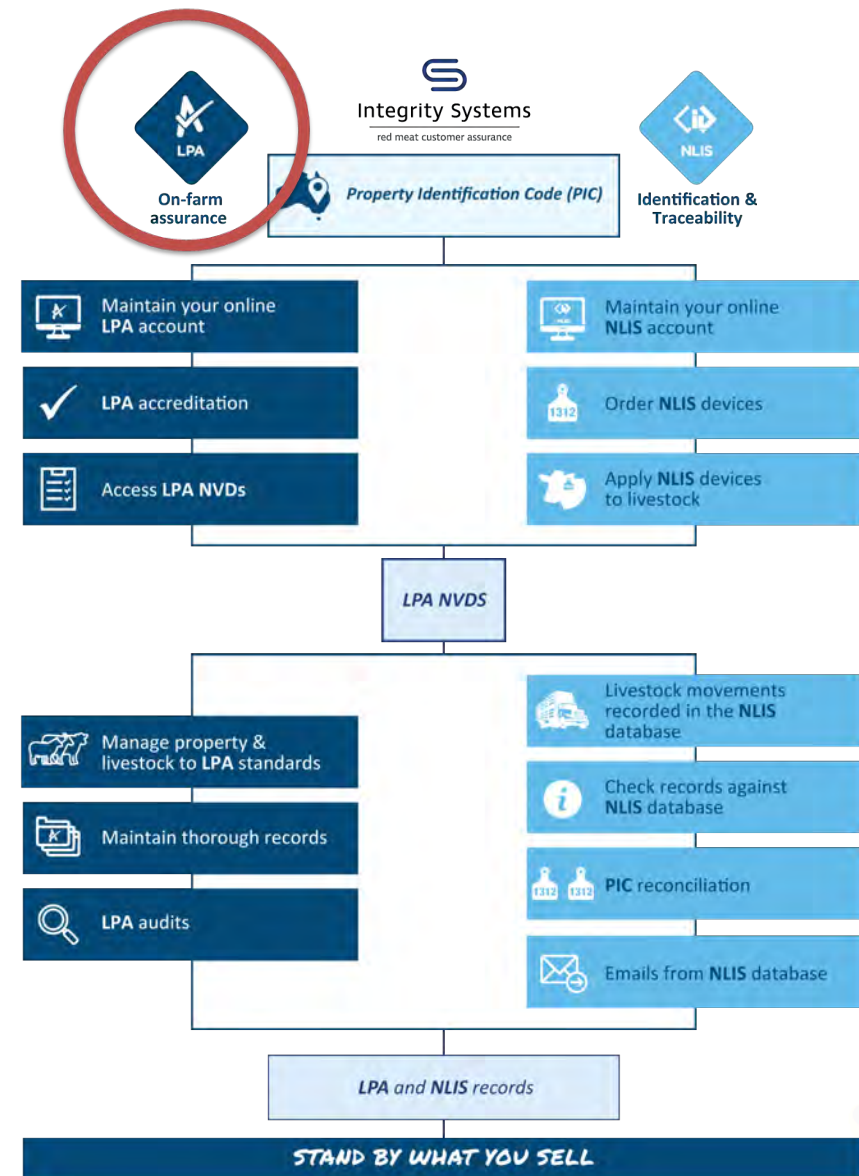
# NLIS ... next steps

1. AWS move currently underway
2. Review of Auditor Report accessibility and relevance
3. Dashboard development to identify additional PICs for target audit
4. NLIS Property Audit Tech Tip



# LPA ... next steps

1. Major CAR review, all written CAR's previous and ongoing monthly
2. CAR Management for producers in the LPA service centre
3. LPA Record storage within service centre
4. Integration with NLIS to link producers' LPA and NLIS information
5. Addressify implementation



# Q & A



[www.integritysystems.com.au](http://www.integritysystems.com.au)  
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1800 683 111



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