

red meat customer assurance

Stand By What You Sell Webinar – Auditor Q&A 28 August 2020



PRESENTED BY:



red meat customer assurance

A subsidiary of Meat & Livestock Australia



PRESENTATION PARTNER:



SUPPORTED NATIONALLY BY:





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Introduction

- 1. Welcome and housekeeping
- 2. Answering your questions
- 3. What's new and coming up
- 4. Q&A with the ISC team
- 5. Session wrap-up

PS: You'll get a recording and resources emailed to you!

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Overview

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Integrity Systems

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- Program consistency
- Communicating with producers
- Raising non-conformances
- NLIS and PIC Reconciliation
- eNVD and how to audit it ...
- Your questions answered!



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A NVD

Communicating with Producers



How we deliver, what are the expectations, how can we come together to increase our program's consistency?

Producer feedback through contact and surveys has identified key gaps in the way we deliver the auditing program across the country.

Auditor Survey results

- 25% even spread of auditor knowledge on ISC and LPA program and requirements
- 25% even spread across additional information provided to auditee's in preparation for audit
- 66% of auditors have requested to increase their knowledge on historical practices affecting program





Communicating with Producers

Auditors are the face of the LPA Auditing Program, you are leading the way on-farm when it comes to producers associating with both ISC and the LPA Program.

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- 1. Transparent
- 2. Empathetic
- 3. Constructive

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Communicating with Producers



- 1. Cancelling of LPA Producer's Accreditation Producer to contact <u>info@integritysystems.com.au</u> outside of Audit Comms Cycle.
- 2. What constitutes no contact?
- 3. Scheduling in an audit
- 4. Providing additional information to auditees
- 5. <u>www.integritysystems.com.au/recordkeeping</u>







Integrity Insights - LPA Tips to give producers on record keeping ...

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Download free templates from ISC's website - search for 'LPA record keeping templates' → These include all the details that must be recorded.

Encourage producers to order a free printed copy before 30 June 2021 through their LPA Account online <u>lpa.nlis.com.au</u> or Call 1800 683 111.

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NLIS and PIC Reconciliation



WHY do we ask producers to complete this?

- 1. When active devices on PIC are too high due to lack of transfers on/off
- 2. Ensure all livestock are correctly recorded and the current holdings on the associated PIC is correct
- 3. Allow stock to be accounted for correctly when transfers have not been completed.





NLIS and PIC Reconciliation

WHAT IS IT?

1. Report function able to be completed through a producers' account by uploading a file including all livestock RFID's currently on the PIC.

This will make all additional RFID's located on PIC (on NLIS) inactive

2. What if a mistake has been made and the livestock made inactive are miscounted OR located on another PIC?

Not an issue. On the animals next movement the individual livestocl will automatically be made active again.









NLIS and PIC Reconciliation



HOW do we check a PIC Reconciliation has been completed?

Report function able to identify if a completed

Need Upload ID from producer to confirm.

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Report name	Upload details by upload ID		* 🗊				
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Audit Reporting - Summary



- 1. Summary is imperative in giving a background to AUSMEAT and ISC staff
- 2. Pre-face as to why CARs may have been raised
- **3. Note key descriptors** Size of property, type of enterprise, level of program understanding, situation on the day, specific anomalies

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Raising Non-Conformances



- 1. Auditor Training Guide to be updated
- 2. Corrective Action description
- 3. Action required
- 4. Be clear with auditee that action MUST be completed to maintain Accreditation and access to LPA NVD's

Further clarifying OBS & MJR CAR's

"Clear description of the noncompliance"

"Clear action to ensure compliance"





Raising Non-Conformances and NLIS Reports

Clarifying Questions....

1. PIC Reconciliation

Major NC >20% active devices

<u>Tech tip</u>

A producer can be given anywhere from 2 to 12 months to complete a PIC reconciliation, longer if remote.

2. System Transfers

Major NC – any ST identified within 12 months <u>Transfer Correction Tech Tip</u> OBS if more than 12 months NLIS DB requires 100% compliance









PART TO BE COMPLETED BY THE LIVESTOCK CARRIER

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Producers should not let the truckie leave without filling out this section

Auditing NVDs without Part B completed should be raised as an OBS

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Signatur	'e*	Date*	/ /20
Part B	To be completed by the person in c Completion of this part is optional i	harge of the cattle while they are be in SA and VIC.	eing moved.
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FULL NAME moveme	ent and declare all the information	tion in Part B is true and corre	ct.
Signatu	re	Date / /20 Tel	l no.
*When mor		vehicle registration numbers are to be record	led.



LPA – explaining what producers need to do

- ✓ Keep LPA account details up-to-date
- Maintain LPA accreditation and renew every three years
- Manage property and livestock in line with the seven LPA requirements
- ✓ Keep thorough records as evidence of livestock history and on-farm practices
- Prepare for and participate in an audit, if requested

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eNVD ... what does it look like?

The eNVD bring together all on-farm assurance, identification and traceability details - the basis for ensuring a safe and traceable food product.

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ONLINE Screen

Consignments Templates Help 🗹 Return to LP4		P&J Gangemi (QENR0252) 👻	NATION AND WA
Movement information			Part A To Owner of ca Property/pla
Owner of the livestock		0	Property Ide This MUST be the Description
They are owned by Myself (P&J Gangemi QENR0252)			Number D
Location they are moving from		0	
P&J Gangemi (Myself)			
QENR0252 617 Grills Road, Dallarnil, QLD, 4621			, 15 ,
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Or enter the details manually			1 Have any hormonal Yes 2 (2) Have the
Who are they being consigned to		0	(3) Has the or Yes X
Livestock are being consigned to the same location			(If purchas A. Less tha (4) In the par Yes

Printed Version

AND WAYBILL - eNVD	ON (CATTLE)	Print date/time:
	co720 40135997	S In the past 6 months have any of these animals been on a property listed on the ERP database or pla under any restrictions because of chemical residues? Yes □ No □ If Yes, over details:
This form cannot be used where eligibi		
Part A To be completed by the owner or person who is	s responsible for the husbandry of the cattle.	6 Are any of the cattle in this consignment still within a Withholding Period (WHP) or Export Slaug Interval (ESI) as set by APVMA or SAFEMEAT, following treatment with any veterinary drug or ch
Owner of cattle P&J Gangemi	ITULL TRADING NAME	Ver No X If Ver give details (Record additional details in substitue 0)
Property/place where the journey commenced 617	Grills Road	/ /20
	Dallamil QLD	DRIAGE REGIST DATE APPLIED THE
(ADDRESS, CONTINUED)	(anota) (anota)	(7) In the past 60 days, have any of the cattle in this consignment consumed any material that was still withholding period when harvested, collected or first grazed?
Property Identification Code (PIC) of this property This MUST be the PIC of the property that the stock is being moved from	QENR0252	Yes No X If Yes, give details:
Description of cattle		/ / 20
Number Description (search sex, e.e. waterroad cause of table)	Brands or Earmarks (ir History of Roburds)	8 In the past 42 days, were any of these cattle
15 brahman - CowAndCalves : F		 a) grazed in a spray risk area; or b) fed fodders cut from a spray drift risk area? (See Explanatory Notes for definition of spray drift risk area.)
		Yes No X If Yes, Date sprayed:
		(9) Please include any additional information below / / 20
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, 1,5 , Total Use the Atlactiment Forms for consignments	that require more lines to describe the stock. (See Explanatory Notes)	Declaration 617 Gills Road
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eNVD ... how to audit?

- 1. Request producer to log into their LPA Account to access eNVD
- 2. Is the form completed online?
- 3. Has the form been printed?
- 4. Has the printed/completed form been uploaded to the eNVD platform?
- 5. Raising CARs same as NVD





Faster, easier, new eNVD system

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- 1. User Research throughout the supply chain
- 2. Connectivity focus
- 3. Coming soon for auditors... accessing the eNVD portal
- 4. EDEC decommission

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NLIS ... next steps

- 1. AWS move currently underway
- 2. Review of Auditor Report accessibility and relevance
- 3. Dashboard development to identify additional PICs for target audit

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4. NLIS Property Audit Tech Tip

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LPA ... next steps

- 1. Major CAR review, all written CAR's previous and ongoing monthly
- 2. CAR Management for producers in the LPA service centre
- 3. LPA Record storage within service centre
- 4. Integration with NLIS to link producers' LPA and NLIS information

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5. Addressify implementation

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