# Tech Tips

NLIS DATABASE

All accounts



#### July 2013

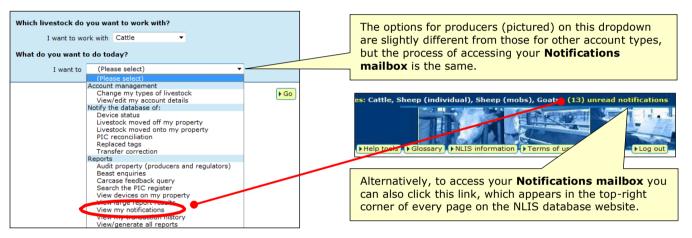
## **View my notifications**

Your **Notifications mailbox** allows you to manage any database notifications which are sent to you to inform you about transactions involving your PIC(s). If a transaction that involves your PIC(s) is submitted and it breaches database business rules, then information, warning or error messages will be sent to you, depending on the severity of the breach.

#### Accessing your Notifications mailbox

### Enter your NLIS user ID and password and click Flogin

Select View my notifications and click **F**GO



- To **open** and view a specific notification, click the text in the Subject column.
- To Delete / Mark as read / Mark as unread, tick the box to **select** a specific notification.

Notifications mailbox		► Settings	<
Search mailbox			
Enter a word, upload ID, device number or PIC to search for specific messages	Select a date range		
		Esearch Clear	Displays the Notifications settings (opt-out screen).
Acknowledgement Info Warning Complete Subject	► Delete ► N	Mark as read Mark as unread	
Complete - NLIS Upload ID 21587201 - Producer Cattle transfers		13/06/2013 10:23am	Notifications may only be
Acknowledgement - Online File Upload Received		13/06/2013 10:23am	searched from <b>1 July 2013</b> .
Info 126 - NLIS Upload ID 21587200 - Producer Cattle transfers		13/06/2013 10:21am	
Complete - NLIS Upload ID 21587200 - Producer Cattle transfers		2/06/2013 10:21am	
Acknowledgement - Online File Upload Received		10:21am	
Warning 36 - NLIS Upload ID 21587199 - Producer Cattle transfers		13/06/2015	Mailboxes may be filtered to
Warning 30 - NLIS Upload ID 21587199 - Producer Cattle transfers		13/06/2013 10:16	show only
Acknowledgement - Online File Upload Received		13/06/2013 10:16am	Acknowledgement/Info/
Warning 6A - Animal(s) Moved off Your PIC PICTEST1		07/06/2013 3:13pm	Error/Warning/Complete
Error 139 - NLIS Upload ID 21586953 - Producer Cattle transfers		05/06/2013 11:00am	notifications or a
Acknowledgement - Online File Upload Received		05/06/2013 11:00am	combination of these
Info 122 - NLIS Upload ID 21586952 - Producer Cattle transfers		05/06/2013 10:59am	
Info 126 - NLIS Upload ID 21586952 - Producer Cattle transfers		05/06/2013 10:59am	
Complete - NLIS Upload ID 21586952 - Producer Cattle transfers		05/06/2013 10:59am	
Info 122 - NLIS Upload ID 21586952 - Producer Cattle transfers		05/06/2013 10:59am	Unread messages are shown
Image: First     Image: Previous     Image: Next			in bold

#### Viewing a specific notification

< Back		► Delete ► Mark as unread ► Resend	
Info 122 - NLIS Upload ID 21587769 -	Producer Cattle transfers		
To: FirstName LastName <nlisdevelopment Date received: 20/06/2013 12:52pm</nlisdevelopment 	@mla.com.au>	Info	
What has happened	One or more devices with a N1V status code have been move information only and requires no further action The number of devices involved was 1. <b>Upload ID</b> 21587769	ed onto your PIC. This mey for Click this button if you would like to resend this notification to the email address associated with your account.	
	Extra Info       RFID = 900 10000000005, NLIS ID = PICTEST5REZ00005, Source PIC = PICTEST3, Destination PIC = PICTEST1, Transfer Date = Jun 20 2013 12:00AM, NVD Serial = 96956       NLIS ID     RFID       PICTEST5REZ00005     900 10000000005		
Contact details for you to ask questions or request assistance	If you would like more information on the status codes and w NLIS Helpdesk on 1800 654 743 and have this email handy. Th AESTD, Monday to Friday.		

<u>Note</u>: Any notifications you delete may be reinstated by SA accounts. To request that an email you have deleted be reinstated, contact the <u>NLIS Database Helpdesk</u> on 1800 654 743.

#### Managing your notifications

A **Notification settings** page (accessible from the **Notifications mailbox** page) allows users to opt-out of receiving Acknowledgement notifications, which are sent to account holders when they upload files to the database.

When you tick the 'Opt-out' box on the **Notification settings** page (as below), Acknowledgement messages will not be sent to your Notifications mailbox, or the email address associated with your account. <u>Note</u>: Any Acknowledgement notifications which are generated for you while you have opted-out of receiving them will not be stored on the database.

Opt-outs	
Acknowledgements	
If you opt-out of receiving a database notification and later wish to resume receiving it, click the 'Settings' button on your Notifications mailbox webpage to r to this page, and remove your opt-out.	eturn
4 Back	▶ Save

#### Accessing a Shared inbox

Some account holders will also have access to a **Shared inbox**, which will enable them to access all email notifications sent to a mailbox for a particular organisation (e.g. Federal DAFF, NSW Police, VIC DPI, etc).

Shared inboxes have the same appearance as a personal Notifications mailbox (or Personal inbox).

If a **Shared inbox** is linked to your account, you can access it by clicking on the Shared inbox tab (circled below).

N	otifications mailbox
	Personal inbox (9) Shared inbox (116)