



# HOW-TO: Respond to an LPA Corrective Action Request (CAR)

## STEP 1: Log in to myMLA and access your LPA account

From 1 July 2021, myMLA is your new easyaccess gateway to LPA. If you haven't already, set up a myMLA profile and link your LPA account.

# STEP 2: Respond to CAR

If you have an open CAR, you will be prompted to respond when you log in.



#### A Corrective Action Request was raised in an audit

Action is required to ensure your LPA accreditation remains active and you continue to access LPA NVD's.

Respond to CAR

SIGN UP TO

mla

# **STEP 3: View CAR details**

All open CARs will be identified for your action, click on 'view' to see CAR details.

Raised	Section	Туре	Status	Completed	View
21/04/2021	2 Safe and Responsible Animal Treatments (2.3)	Major	Open 🌲		۲
21/04/2021	3 Fodder Crop, Grain and Pasture Treatments and Stock Foods (3.3) Major Open		Open 🗰		۲
21/04/2021	3 Fodder Crop, Grain and Pasture Treatments and Stock Foods (3.4)		Open 🛊		۲
21/04/2021	5 Livestock Transactions and Movements (5.1)	Major	Open 🛊		۲
21/04/2021	5 Livestock Transactions and Movements (5.4)	Major	Open 🗰		۲
21/04/2021	6 Biosecurity (6.1)	Major	Open *		

find out

more here

## **STEP 4:** Review actions

Review the description, recommended action and note the due date of your CAR.



## **STEP 5: Upload records**

Add clear and complete records as evidence of actions taken to address the CAR.

#### RECORDS

Biosecurity Plan

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+ Add Record



# **STEP 6: Add comments**

Include any comments you would like to submit in conjunction with the review.

COMMENTS

# STEP 7: Address all CARs

Once the CAR has been actioned, click 'Return to Audit Summary' and repeat the process for all CARs. This must be completed within the required timeframe.

# **View CAR history**

All records or comments will be listed in the History section – both those you add and responses from ISC.

Once submitted records and comments cannot be edited additional records/comments can be added.

# < Return To Audit Summary

HISTORY								
Date	User Type Comments		Comments					
5/05/2021	rmartin@integritysystems.com.au	Comment	Producer completed CAR evidence for [Item no. 6.1] by providing a Biosecurity Plan in accordance with LPA Requirements, this has been accepted by ISC Operations					
27/04/2021	NH621426-82040	Record	Biosecurity Plan	4				
22/02/2021	NH621426-82040	Record	Property map	4				

Alternate CAR Closure options

If unable to access your LPA account, you can email your documentation to: lpa.audits@ausmeat.com.au For additional assistance call AUSMEAT on 07 3361 9222.

PLEASE NOTE: Failure to provide supporting documentation within the agreed timeframe may result in withdrawal of your LPA accreditation and access to NVDs.

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